

BASIC WIFI USER GUIDE

Connect to your Venues Guest WiFi, ask at reception what the WiFi name is.

IPAD & IPHONE USERS

- a. Once connected, wait for 10 – 20 seconds for the log in page to load automatically
- b. If the page doesn't load, open safari
- c. Type into the address bar www.bing.com.
- d. This will prompt the login page



ANDROID DEVICES

- e. Once connected, Open the internet app or Chrome
- f. Type into the address bar www.bing.com
- g. This will prompt the log in page



PC OR LAPTOP

- h. Once connected, open your browser (Google Chrome, IE, Edge or Firefox)
- i. In the address bar, type in www.bing.com to prompt the log in page.

LOGGING IN WITH AN ACCESS CARD OR SINGLE PASSWORD

Username and/or Password fields are a part of the login page that is prompted when the device, once connected to the WiFi, tries to access a web site like **www.bing.com**.

iPhones, iPads & Windows 10 devices automatically load the login page for you within 10-20 seconds once connected

IF ONE OF THESE STEPS DOESN'T WORK

1. Turn off your device completely & restart it (this clears any WiFi settings to start afresh)
2. Try the above steps again
3. If it fails again, check the signal level on your device & if its only 1 bar, move to a different spot with a higher signal level & try connecting again.
4. Devices need a good signal to connect but will operate OK on a low signal once connected

PHONE SUPPORT ON - 1300 133 698 - 7 DAYS A WEEK

Our support crew are happy to assist you plus we are happy to call you back but need to know the venue name, brief description of the nature of the call so we can do a system check before calling you back.